

**TOWN OF COLLIERVILLE
DEVELOPMENT DEPARTMENT**

**DIVISION OF BUILDING CODES
AND CODES COMPLIANCE**

*J. Lynn Hicks, C.B.O.
Building Official*



**TOWN OF COLLIERVILLE
DIVISION OF BUILDING CODES AND CODES COMPLIANCE**

PROCESS AND EMPLOYEE SURVEY

Date: _____

I. Review of Permit Application Process

(Poor) 1 2 3 4 5 (Excellent)

Comments:

II. Review of Plans Review Process

Residential

1 2 3 4 5

Comments:

Commercial

1 2 3 4 5

Comments:

III. Review of Inspection Process

A. Building Inspections

1 2 3 4 5

Comments:

B. Plumbing Inspections

1 2 3 4 5

Comments:

C. Electrical Inspections

1 2 3 4 5

Comments:

D. Mechanical/Gas Inspections

1 2 3 4 5

Comments:

E. Codes Compliance (landscaping, signage, parking lot striping and lighting, building aesthetics, etc.) Inspections

1 2 3 4 5

Comments:

IV. Review of Personnel

A. Clerical Staff

1 Debra Lindsey

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Regina Register

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

B. Plans Review

1. Billy Stewart

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Marsha Smith

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

C. Building Inspector

1. Don Swindoll

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Harold McKinney

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments

D. Plumbing Inspectors

1. Steve Carrol

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Bill Panter

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

E. Electrical Inspectors

1. Terry Moore

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Chris Byrd

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

F. Mechanical/Gas Inspectors

1. David Stewart

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Jay Dillon

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

G. Code Compliance Inspectors

1. Sybil Spencer

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. Ron Rolfe

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

3. Mike Crossnine

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

4. Chuck Martin

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

H. Chief Inspectors

1. Marty Benefiel

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

2. John Hammer

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:

I. Building Official

1. Lynn Hicks

a. Technical Abilities

1 2 3 4 5

b. Public Relations/Attitude

1 2 3 4 5

Comments:
